

Our Ref: PW/KJJ/FOI/0126/1594

9th February 2026

Smithfield One
Leonard Coates Way
Hanley
Stoke-on-Trent
ST1 4FA
Telephone: 0300 123 146

Sent by email

Dear

FOI/0126/1594

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information under the Freedom of Information Act 2000, received on the 27 January 2026. We can now confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website. Please note the ICBs responses in [blue text](#).

1. Does your ICB commission 111 services
 - a) independently from other ICBs, or
 - b) do you commission for a larger area jointly with other ICBs
 - c) if b), please list other ICBs which you jointly commission with

[NHS 111 services for the population of Staffordshire are commissioned regionally via the Midlands NHS 111 service jointly as detailed below.](#)

[CMT – 1183 Midlands Regional NHS-111](#)

[CO-ORDINATING COMMISSIONER - NHS Derby and Derbyshire Integrated Care Board](#)

List of Commissioners:

- [NHS Birmingham & Solihull ICB](#)
- [NHS Black Country ICB](#)
- [NHS Coventry & Warwickshire ICB](#)
- [NHS Herefordshire & Worcestershire ICB](#)
- [NHS Leicester, Leicestershire and Rutland ICB](#)
- [NHS Lincolnshire ICB](#)
- [NHS Northamptonshire ICB](#)
- [NHS Nottingham and Nottinghamshire ICB](#)
- [NHS Shropshire, Telford & Wrekin ICB](#)
- [NHS Staffordshire & Stoke-on-Trent ICB](#)

2. When did your current contract to for these services commence (month/ year)?
[The contract comments on 09/04/2024.](#)

Chair: Ian Green OBE

Chief Executive Officer: Simon Whitehouse

3. What is the duration of the current contract, or when does the contract end?
This is a five-year contract ending 31/03/2029.

4. Are there potential extension periods to this contract?
Yes, potentially two-year extension.

5. Is this contract part of a larger contract, which for example includes operating urgent care centres? If Yes, please list the other service categories included in the contract?
No, this is not part of a larger contract.

6. Who is the current provider
The current provider is DHU Healthcare.

7. What was the value of the contract (to the nearest 10% - we are not seeking commercially sensitive information) during the NHS financial year 2024/25?
We are exempting this information under Section 21 "information reasonably accessible by other means". The information is available on our website. staffsstoke.icb.nhs.uk/your-nhs-integrated-care-board/our-publications/governance-handbook/procurement-registers-1/qnc-proc-register-25-26/?layout=file)

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance