

Our Ref: PW/SJR/FOI/1125/1497

19 November 2025

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Sent by email

Telephone: 0300 123 1461

Dear

FOI/1125/1497

Your request for information under the Freedom of Information Act 2000

Thank you for your email dated 7th November 2025 for information under the Freedom of Information Act 2000. We can now confirm that Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website. The ICBs response is provided below in blue text.

You have requested:

The purpose of this request is to better understand current provision, identified gaps, and strategic plans within Integrated Care Boards (ICBs).

Please provide the following information held by your organisation:

1. Commissioned and Planned Complex Care Accommodation

a. Please provide details of any current or planned commissioning activity relating to:

- **Small-scale (typically 8-bed or fewer) *children's* complex care services**
- **Supported living or learning disability provisions that incorporate complex health or behavioural needs**
- **Specialist accommodation for individuals with dual diagnoses, acquired brain injury, spinal cord injury, or long-term ventilation needs**

The ICB commissions joint packages of care that the local Authority lead on please redirect to Staffordshire County Council and Stoke-on-Trent City Council. North Staffordshire Combined Healthcare NHS Trust commission some provision for LDA please also redirect to them.

b. For each service or initiative identified, please include (where available):

- **The name of the provider(s)**
- **The service type (e.g., supported living, residential, transitional, step-down, or rehab)**
- **The contract start and end dates (if applicable)**

See above.

2. Existing Frameworks and Providers

a. Are there any existing contracts, framework providers, or block-purchased services delivering purpose-built or small-scale complex care accommodation within your ICB area?

b. If yes, please list:

- **Provider name(s)**
- **Location(s) or catchment areas served**
- **Service model/type and target client group**

For joint placements the local authority can advise. For fully-funded placements, there are no such arrangements for Learning Disability CHC or ABI placements.

3. Identified Gaps or Unmet Needs

Please share any reports, assessments, or summaries (produced internally or externally) that identify gaps in provision or unmet needs relating to individuals requiring complex care within community-based or bespoke accommodation settings.

None held by the ICB please refer to <https://staffsstoke.icb.nhs.uk/your-nhs-integrated-care-board/our-publications/>

4. Delayed Discharges and System Flow

a. Please provide any available data or summaries from the past 12 months showing delayed discharges (“bed blockages”) from acute, rehabilitation, or step-down settings attributable to:

- Lack of suitable community-based complex care or bespoke accommodation
- Awaiting commissioning, placement allocation, or funding approval

b. Please include any existing analyses or reports describing patients who are clinically optimised but remain in hospital or rehab due to an absence of appropriate community placements.

For delayed discharge information please contact:

Midlands Partnership University NHS Foundation Trust:

foi@mpft.nhs.uk

North Staffordshire Combined Healthcare NHS Trust:

FOIRequests@combined.nhs.uk

5. Commissioning Strategies and Development Plans

a. Does your organisation have an identified strategy, market position statement, or development plan for commissioning or co-developing small-scale, purpose-built complex care accommodation?

No

b. If yes, please share or reference the relevant documents or summaries.

6. Commissioning Structure and Contact Points

Please outline the commissioning structure responsible for:

- Supported living and residential services
- Step-down or transitional bed-based services
- Children’s complex care accommodation

Where possible, please include departmental contact details (job titles or team names only, if personal data protection applies).

aaccbadmin@StaffsStoke.ICB.nhs.uk for All Age Continuing Care enquiries.

7. Financial Information

Please provide indicative or average commissioned rates or fees for the following service types within your ICB:

- Supported living (complex care)
Average £7,215.27
- Residential (complex or high-dependency)
Average £1,511.06
- Step-down or transitional placements
Data unavailable

8. Additional Context (Optional)

If available, please include any local or regional market sustainability assessments or capacity modelling documents relating to complex care or specialist accommodation.

No additional information to share.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance