



Our Ref: TS/AKB/FOI/0724/932

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

30<sup>th</sup> July 2024

Telephone: 0300 123 1461

Sent by email

Dear

**FOI-7524-932**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for information received on the 24<sup>th</sup> July 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

**The information that we require, under the Freedom of Information Act, is as follows:**

- 1. Do you use a tool for Surveys? (a survey tool would help to create the survey, design the questions, distribute the survey, drive responses, and build out reports and insights into the data).**

Yes.

- 2. If so, which supplier do you use for this tool?**

The ICB use Snap Surveys.

- 3. How much do you spend annually on a Survey Tool?**

It is included in the contract we have with Midlands and Lancashire Commissioning Support Unit.

- 4. Which month and year does your contract with your supplier end?**

Midlands and Lancashire Commissioning Support Unit holds the contract until March 2025.

- 5. Who is the budget holder for this contract?**

Tracey Shewan – Director of Corporate Governance

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

**To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at [StaffsStokeFOI@staffsstoke.icb.nhs.uk](mailto:StaffsStokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Tracey Shewan**  
**Director of Corporate Governance**