



Our Ref: PW/TLR/FOI/1124/1056

15th November 2024

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Telephone: 0300 123 1461

Sent by email

Dear

FOI-1124-1056

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on Monday 4th November 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information. However, please note that the information provided is from 2022 as this is when the ICB was formed.

An anonymised copy of this response will be made publicly available on the ICB website.

This request relates to shared care agreements or protocols with NHS gender services (clinics or pilots).

I request the following information:

1. Does your integrated care board have a shared care protocol or agreement in place with any NHS gender services? If so which ones?

No.

2. The ICB's shared care protocol or agreement with NHS gender services

Not applicable.

3. What is the ICB's policy on hormonal prescribing for the treatment of gender dysphoria in primary care?

The ICB does not have a formal policy, GPs agree prescribing arrangements with the relevant team that provides the NHS gender services.

4. The number of complaints the ICB has received since January 1st, 2024 from patients that relate to the prescribing of hormone replacement therapy for the treatment of gender dysphoria in primary care and the nature of these complaints.

Number of Complaints Received – One

Complaint was around difficulty to obtaining prescription (because of data protection this has been edited down due to re-identification of the complainant and to protect data protection rights). [Section 40\(2\) – Personal information](#)

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance