

Our Ref: PW/AKB/FOI-10-154

4th November 2022

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Sent by email

Telephone: 0300 123 1461

Dear

FOI-10-154

Your request for information under the Freedom of Information Act 2000

Thank you for your request dated the 26th October 2022. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board does hold the information that you have requested. Please see our responses in blue below

**What steps is your Integrated Care Board taking to meet Recommendation 7:
Discharge vulnerable people from health or social care settings to a warm home.**

The Staffordshire and Stoke-on-Trent Integrated Care Board (ICB) do not impact directly on a patients discharge; this would sit with providers within the Integrated Care System (ICS). The ICB has, however supported additional Non-Emergency Patient Transport Services (NEPTS) support for winter to expedite discharges to earlier in the day. The aim of this is for patients to arrive home in daylight and warmer hours. The ICB also have some volunteer service for discharge which include a 'meet and greet' service, house cleans, refer to appropriate services and provide food parcels. The ICB commission our providers to facilitate safe discharges, however we do monitor this through quality forum's/incident reporting etc.

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO

Chair: Prem Singh

Interim Chief Executive Officer: Peter Axon

cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Deputy Director of Corporate Governance,
Compliance & Data Protection/Data Protection