



Our Ref: PW/AKB/FOI/0624/867

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

28th June 2024

Sent by email

Telephone: 0300 123 1461

Dear

FOI-0624-867

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 5th June 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

I am writing to you under the Freedom of Information Act 2000 to request the following information:

- 1. How many individuals do the local authority/NHS commission with Adults complex care using Live-in care at home (24-hour care with the carer staying in the property)?**

We are unable to answer this question as 24-hour live-in care is not recorded. We could provide total number of CHC Domiciliary care patients but would not be able to confirm how many of these are complex patients as it is not recorded separately from other CHC patients.

- 2. How many providers do the local authority/NHS work with for Adult complex care at home and how many of those providers have clinical leads?**

Please be advised that we do not have a separate type of enrolment for complex Domiciliary care. Overall we have 343 Domiciliary care providers on our list of approved providers and these are both located within and outside of the Staffordshire area.

With regards to how many of those providers have clinical leads, we do not hold this information.

Please be advised that we cannot provide the data relating to Local Authorities, therefore your request should be sent to the following:

Staffordshire County Council

<https://www.staffordshire.gov.uk/Your-council-and-democracy/Request-and-access-information/Request-and-access-information.aspx>

Stoke-on-Trent City Council

https://www.stoke.gov.uk/info/20032/our_data/153/freedom_of_information_requests

3. What is the commissioned rate for Adult complex care at home for 2023?

For CHC requiring nursing or TDDI it is £25.00 and for all other fully funded CHC it is £21.80.

4. Is there a separate framework for complex care at home and if so is it open?

There is a Dynamic Procurement System in place which is open to new providers at any time. This is for Complex and non-Complex alike and there is no separate process.

5. What is the name of the commissioner for complex care for adults?

Claire Underwood

Director of Nursing for All Age Continuing Care

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance