

Our Ref: PW/AKB/FOI/0124/707

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

23rd February 2024

Telephone: 0300 123 1461

Sent by email

Dear

FOI-0124-707

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 30th January 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

Under the Freedom of Information Act 2000, I kindly request information regarding the commissioning and management for All Age Continuing Healthcare (AACC) patients.

1. Does the ICB administer the AACC service within the ICB or is the service contracted out to another organisation. If so:

The Staffordshire and Stoke-on-Trent Integrated Care Board (SSOT ICB) commissions the Midlands and Lancashire Commissioning Support Unit (MLCSU) to deliver an All Age Continuing Care (AACC) to the resident population of Staffordshire and Stoke-on-Trent, on its behalf.

a) Which organisation is contracted to run the service, who is responsible for AACC within that organisation and is the ICB considering bringing the service back in house and if so, what date is this planned for?

As above, the service is contracted to and delivered by the MLCSU. The AACC service within the MLCSU sits under the portfolio of the Director of Nursing. The ICB has given notice on the current contract which expires in November 2024 and is currently exploring a number of options around service provision and delivery post this date.

2. Which AACC Case Management System is currently in use within the ICB to administer AACC and what is the current contract end date?

ADAM – Case Management System. Current end date 31st March 2024 with option to extend for one year.

3. How was the current system procured, was this on a specific procurement framework and where can the details of the contract be accessed publicly.

The Yorkshire Purchasing Organisation framework was used to purchase from and usually it would be in the public domain on Contracts Finder.

4. Are there any plans to procure and implement a digital end to end AACC case management solution to manage AACC across the whole ICB in the next 12-24 months?

Please see response to question 1a above.

a) Who is the best contact to approach regarding this process within the ICB and what is their email address and contact telephone number.

As per response to question 1a, the ICB has not settled on the option regarding the future provision and is not able to answer the question.

5. Who is the head of AACC for the ICB?

The ICB does not have a Head of AACC, however the service currently sits in the Chief Medical Officer's portfolio, Dr Paul Edmondson Jones and there is also a Director of Nursing for AACC; Claire Underwood.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance