

Our Ref: PW/AKB/FOI-05-370

16<sup>th</sup> June 2023

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

Telephone: 0300 123 1461

Sent by email

Dear

**FOI-05-370**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your query of the 13<sup>th</sup> June 2023 following our response of the 25<sup>th</sup> May 2023 in respect of your request for information received on the 9<sup>th</sup> May 2023. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

**Freedom of Information Act 2000: Prices paid for homecare services**

The following request is made to NHS Staffordshire and Stoke-on-Trent ICB (“You”, “you”, “Your” and “your”, as the case may be) under the Freedom of Information Act 2000 (“the Act”) by the Homecare Association.

The Homecare Association is the UK’s membership body for homecare providers, with over 2,300 members nationally that deliver social care to people in their own homes. The Homecare Association’s mission is to work together to ensure that homecare (also known as domiciliary care) is valued, so that all of us can live well at home and flourish within our communities.

The information requested is described in section 1, below, with definitions of specific terms used in section 2, and notes to aid interpretation in section 3. We draw your attention to why we expect your organisation to comply with this request in section 5. In section 6, we explain how we intend to use the information requested as part of a UK-wide report intended for publication. Section 4 provides details about how to return your reply.

**1. The information requested**

We ask you to provide the information described below, including the prices paid to independent and voluntary sector Homecare Providers for the provision of regulated Homecare services delivered to people aged 65 years and over in

their own home during the seven-day Reference Period which includes Monday, 17 April 2023.

Your attention is drawn to the definitions and interpretation described in sections 2 and 3.

The original information requested is:

- (a) The lowest rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.
- (b) The highest rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.
- (c) The average (“arithmetic mean”) price per hour paid to all Homecare Providers for all hours of Homecare services purchased during the Reference Period, expressed in pounds and pence per hour.
- (d) The total hours of Homecare purchased from all Homecare Providers during the Reference Period.
- (e) The total hours of Homecare purchased from all Homecare Providers during a seven-day period which includes Monday, 18 April 2022 (i.e. the figure which provides a like-for-like comparison with item (d), above, for the previous year).
- (f) Your organisation’s total spend on Homecare services purchased from all Homecare Providers during the Reference Period.
- (g) The total number of Care Packages handed back by all Homecare Providers between Friday, 1 April 2022 and Friday, 31 March 2023.
- (h) The total number of Care Packages handed back by all Homecare Providers between Thursday, 1 April 2021 and Thursday, 31 March 2022 (i.e. the figure which provides a like-for-like comparison with item (g), above, for the previous year).

Questions (a)-(h) refer to Homecare services exclusively. The following questions (i) and (j) relate to all social care services, including Homecare services.

- (i) The total number of people aged 65 years and over who were awaiting assessment, review or the start of a care service on Monday, 17 April 2023 (or on a date as close to this as possible).
- (j) The total number of people aged 65 years and over who were awaiting assessment, review or the start of a care service on Monday, 18 April 2022 (or on a date as close to this as possible) (i.e. the figure which provides a like-for-like comparison with item (i), above, for the previous year).

***Additional query: To calculate the total spend in answer to question (f), one could multiply the average price given for (c) by the total hours of homecare purchased in (d). However, the calculation gives a very different figure to your answer for (f). Therefore, would you be able to check your answer to (f)?***

Please be advised that the information provided (see attached) is correct. We only hold the number of hours and the hourly rate for a limited number of packages, we mainly use daily / weekly costs.

Therefore, F and D are based on that limited number of patients where we have the detail, however, F is the total spend for all Homecare packages, regardless of the type of rate.

### **Right of Appeal**

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

### **To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at [StaffsStokeFOI@staffsstoke.icb.nhs.uk](mailto:StaffsStokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Associate Director of Corporate Governance**