

Our Ref: PW/TLR/FOI/0325/1235

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

15th April 2025

Sent by email

Telephone: 0300 123 1461

Dear

FOI/0325/1235

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on Wednesday 9th April 2025. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Under the Freedom of Information Act, I would like to request the following information regarding NHS Continuing Healthcare (CHC) packages for adults aged 18+ within your local ICB, except for questions 1, 2, 5 and 8 where information is required for both adults aged 18+ and children aged 0-18 years old.

For clarity, CHC refers to the NHS Continuing Healthcare funding pathway. For further information please see: <https://www.england.nhs.uk/healthcare/>.

Homecare refers to packages of care delivered in the individuals' own homes (not in care homes or residential facilities).

Please provide data for the following financial years: 2020/21, 2021/22, 2022/23, 2023/24 and 2024/25 (projected) except questions 6 and 7 which require a current snapshot (instead of projections for 2024/25), and question 8 which only requires data for 2023/24. If any data for 2023/24 is not available, please provide budgeted figures for the year or the latest snapshot data that is available.

For any years predating the existence of the ICB, please provide the data for the former CCG(s) that now makes up the ICB.

Where possible, please kindly include responses on the attached spreadsheet.

- 1) Please could you supply the name, email address and telephone number of the commissioner with responsibility for packages of CHC funded home care for (a) adults aged 18+ and (b) children aged 0-18 years old.***
- 2) Please provide the number of people in receipt of CHC funded home care packages (all active packages during the year including those which started prior) for (a) adults aged 18+ and (b) children aged 0-18 years old.***

3. **3) Please provide the total number of CHC funded home care hours delivered for adults aged 18+.**
4. **4) Please provide the ICB's total gross expenditure on CHC funded packages for adults aged 18+.**
5. **5) Please provide the ICB's total gross expenditure on CHC funded home care packages for (a) adults aged 18+ and (b) children aged 0-18 years old.**
6. **6) Please provide the lowest, mean and highest hourly rate for CHC funded home care packages for adults aged 18+ for 2020/21 to 2023/24, as well as a current snapshot.**
7. **7) Please provide the lowest, mean and highest weekly fee for CHC funded home care packages for adults aged 18+ for 2020/21 to 2023/24, as well as a current snapshot.**
8. **8) Please provide a list of the top 10 providers who received the greatest amount of funding from CHC funded home care packages. Please provide data for the last financial year 2023/24 for both (a) adults aged 18+ and (b) children aged 0-18 years old.**
 - i. **i) For each provider, please provide the number of CHC funded home care packages in 2023/24 (all active packages during the year including those which started prior).**
 - ii. **ii) For each provider, please provide total expenditure in 2023/24 related to CHC funded home care.**

We have provided answers on the attached Spreadsheet as per your request.

We have to also advise you that some of the information requested has been exempted under S.43(1) and (2) – Commercial Interests. We have attached a copy of the Public Interest Test (PIT) undertaken for your information.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance

CHC funded home care FOI Answers

FOI/0325/1235

ICB: Staffordshire and Stoke-on-Trent Integrated Care Board
 Date: 25/03/2025

For clarity, CHC refers to the NHS Continuing Healthcare funding pathway. For further information please see: <https://www.england.nhs.uk/healthcare/>.

1. Please could you supply the name, email address and telephone number of the commissioner with responsibility for packages of CHC funded home care for:	Name	Job title	Telephone No.	Email Address
(a) for adults aged 18+	The Brokerage team deal with commissioning of care packages		0300 236 9060	SSOT.aaccbrokerage@nhs.net
(b) children aged 0-18 years old	As above			

2. Please provide the number of people in receipt of a CHC funded home care package (all active packages during the year including those which started prior) for:	2020/2021	2021/22	2022/23	2023/24	2024/25 (projected)
(a) adults aged 18+	1,938.0	1,513.0	1,590.0	1,628.0	1560
(b) children aged 0-18 years old.	44.0	38.0	38.0	49.0	48.0

3. Please provide the total number of CHC funded home care hours delivered for adults aged 18+	2020/2021	2021/22	2022/23	2023/24	2024/25 (projected)
	not recorded				

4. Please provide the ICB's total gross expenditure on CHC funded packages for adults aged 18+	2020/2021	2021/22	2022/23	2023/24	2024/25 (projected)
	111,731,859.9	145,164,061.2	184,549,483.5	224,500,742.4	220,645,160.0

5. Please provide the ICB's total gross expenditure on CHC funded home care packages for:	2020/2021	2021/22	2022/23	2023/24	2024/25 (projected)
(a) adults aged 18+	14,588,639.9	15,554,765.7	22,148,185.1	24,874,617.5	42,348,570.6
(b) children aged 0-18 years old	2,906,371.6	3,994,132.7	5,662,958.3	6,438,456.5	6,572,046.6

6. Please provide the lowest, mean and highest hourly rate for CHC funded home care packages for adults aged 18+	2020/2021	2021/22	2022/23	2023/24	Current snapshot
Lowest hourly rate	not recorded				
Mean hourly rate	not recorded				
Highest hourly rate	not recorded				

7. Please provide the lowest, mean and highest weekly fee for CHC funded home care packages for adults aged 18+	2020/2021	2021/22	2022/23	2023/24	Current snapshot
Lowest weekly fee	30.4	111.4	109.7	13.8	103.3
Mean weekly fee	1,175.8	1,311.8	1,496.7	1,680.1	2,565.5
Highest weekly fee	21,231.4	8,908.2	20,457.0	22,285.9	14,425.3

note: used active as at end of year, total per patient at that point in time, not package as can have multiple packages. Cost may include one off costs as well as weekly on going costs as these can't be separated on the system

2022/23			
8. (a) For adults aged 18+ please provide a list of the top ten providers who receive the greatest amount of funding from CHC funded home care packages in 2023/24			
	Provider	(i) Number of packages	(ii) Total expenditure
(i) For each provider, please provide the number of CHC funded home care packages in 2023/24 (all active packages during the year including those which started prior)	AMG Consultancy Services LTD - AMG Stone	Unable to provide, Pulic Interest Test applied	Unable to provide, Pulic Interest Test applied
(ii) For each provider, please provide total expenditure in 2023/24 related to CHC funded home care	Gracious Healthcare services ltd - GRACIOUS HEALTHCARE SERVICES LTD 592 BLOXWICH ROAD	Unable to provide, Pulic Interest Test applied	Unable to provide, Pulic Interest Test applied
	Apollo Home Healthcare - West Midlands office	Unable to provide, Pulic Interest Test applied	Unable to provide, Pulic Interest Test applied
	Bespoke Health and Social Care - Nottingham	Unable to provide, Pulic Interest Test applied	Unable to provide, Pulic Interest Test applied
	Committed2care ltd - Committed2care LTD	Unable to provide, Pulic Interest Test applied	Unable to provide, Pulic Interest Test applied
	empowermentcareltd - Empowermentcareltd	Unable to provide, Pulic Interest Test applied	Unable to provide, Pulic Interest Test applied
	iCare Living Limited - iCare Living Limited	Unable to provide, Pulic Interest Test applied	Unable to provide, Pulic Interest Test applied
	Essential Health Limited - Essential Health Ltd Stoke	Unable to provide, Pulic Interest Test applied	Unable to provide, Pulic Interest Test applied
	AMG Consultancy Services LTD - AMG	Unable to provide, Pulic Interest Test applied	Unable to provide, Pulic Interest Test applied
	Solsken Limited - Solsken Limited	Unable to provide, Pulic Interest Test applied	Unable to provide, Pulic Interest Test applied

2022/23			
8. (b) For children aged 0-18 years old please provide a list of the top ten providers who receive the greatest amount of funding from CHC funded home care packages in 2023/24			
	Provider	(i) Number of packages	(ii) Total expenditure
(i) For each provider, please provide the number of CHC funded home care packages in 2023/24 (all active packages during the year including those which started prior)	Midlands Partnership NHS Foundation Trust (CMS) - Trust Headquarters - Trust Headquarters	Unable to provide, Pulic Interest Test applied	Unable to provide, Pulic Interest Test applied
(ii) For each provider, please provide total expenditure in 2023/24 related to CHC funded home care	Independent Clinical Services - Registered Address	Unable to provide, Pulic Interest Test applied	Unable to provide, Pulic Interest Test applied
	PULSE Healthcare Limited - Head Office	Unable to provide, Pulic Interest Test applied	Unable to provide, Pulic Interest Test applied
	AMG Consultancy Services LTD - AMG Stone	Unable to provide, Pulic Interest Test applied	Unable to provide, Pulic Interest Test applied
	Helping Angels Ltd - stoke on trent	Unable to provide, Pulic Interest Test applied	Unable to provide, Pulic Interest Test applied

Public Interest Test

Request for FOI-0325-1235 Information	
FOIA Exemption S.43 (1) and (2) – Commercial Interests	
<i>Factors supporting disclosure</i>	<i>Factors supporting non-disclosure</i>
<ul style="list-style-type: none"> • There is a clear public interest test in the work of government being closely examined to encourage the discharging of public functions in the most efficient and effective way; • There is an important public interest in the work of public bodies being transparent and open to scrutiny to increase diligence and to protect the public purse; • There is a public interest test in disclosing information about transparency in the spending of public money and that public bodies are getting value for money when entering into contracts. 	<ul style="list-style-type: none"> • The procurement process must be seen to be fair and that commercial interests of the suppliers of services are not unduly prejudiced by the release of commercially sensitive information. It is important to maintain the confidence of our suppliers in order to achieve best value for the tax payer; • The pricing aspects outlined in the existing contract may be construed as a “trade secret” in that it is a strategy owned and developed by the contractors. If the pricing was made available to competitors in the marketplace it would undermine the commercial interests of the contractors when bidding for other contracts by reducing their competitive edge; • To reveal the details of the cost would seriously undermine our ability to negotiate the best value for money for the public purse on future contracts as the rates and methodology are still current; • The contractors object to the release of their bid information on the grounds that it contains commercially sensitive information in terms of “trade secrets” and rates’ and such a release would be actionable;

	<ul style="list-style-type: none">• The contractor adopts a unique approach to the build-up of its rates prices and percentages which gives it a competitive advantage. This would undoubtedly prejudice its competitive position in future tender competitions. The public disclosure of this and other information would make available to competitors commercially sensitive information and, as a result, would undermine and prejudice the contractor's financial status by undermining its ability to win future tenders and future negotiations in respect of such fees.
<p>Conclusion: there are compelling arguments which support withholding the information which outweigh those supporting release.</p> <p>PIT Members: PHC Finance Manager</p> <p>Date of Public Interest Test: 25TH March 2025</p>	