

Our Ref: PW/KJJ/FOI/0825/1390

14th August 2025

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Telephone: 0300 123 1461

Sent by email

Dear

FOI/0825/1390

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information under the Freedom of Information Act 2000, received on the 11th August 2025. We can now confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website. Please note the ICBs responses in blue.

Please could you send me the following information

- 1. Does your ICB allow those with CHC funding/personal health budget to pay their personal assistants to continue providing personal care in hospital settings?**
PA's are allowed to stay in emergency portals, any arrangements for the PA's to remain on the ward is considered on an individual basis.
- 2. Is your policy on this written into the DP agreement? If so, what does it say?**
The up-to-date relevant policy is on the ICB portal.
- 3. Does ICB have a protocol in place regarding Personal Assistants/paid carers assisting with complex care needs in hospital settings? What is it?**
There is no set protocol. These situations are considered on an individual basis.
- 4. How many times in the last 3 years has a service user had their care needs met by their usual PAs/paid carers whilst in a hospital setting?**
We would not hold that information on our retrieval format.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance