



**Staffordshire and
Stoke-on-Trent**
Integrated Care Board

Our Ref: PW/AKB/FOI-04-349

12th May 2023

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Sent by email

Telephone: 0300 123 1461

Dear

FOI-04-349

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 21st April 2023. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

According to the [NHS 2018 Excellence in Continence Care report](#), it is estimated that more than 50% of care home residents have urinary incontinence. People living in care homes are entitled to the same access and level of NHS services as those living in their own homes. Care homes and commissioners should collaborate with each other to ensure adequate provision and funding of products.

Please, therefore, accept this data request under the Freedom of Information Act as a Freedom of Information Request. This request seeks to collect data regarding your Integrated Care Board's (ICBs) continence provision.

Please note: if the service you offer differs between residential and nursing care homes, please clearly address this in your response to the questions below. If prior to ICB formation, the former CCGs had different processes and, these have not changed and the ICB has multiple processes across the ICB, please make sure this is reflected in your response below.

Questions:

- 1. Continence care is free at the point of access. We are aware former CCGs used to offer either a weekly payment to care providers to fund the purchase of continence aids (i.e pads) themselves or in some cases free issued continence aids (i.e. pads) to care home residents via the local continence service. Please outline the current approach across the ICB for continence provision for both residential and nursing care home residents.**

The Midlands and Lancashire Commissioning Support Unit provide payment towards continence products for patients who are Continuing Healthcare funded (CHC), Fast Track funded or if they are not eligible for CHC but are eligible for Funded Nursing care Contribution (FNC) and have evidence of a continence need, this would be in a nursing home but not in a residential home, as FNC is not paid to residential homes.

- 2. If your ICB currently offers a weekly payment, what is the current weekly payment paid to care providers by your ICB for continence aids (i.e. pads)? *Please link to where this is documented for care providers and provide a link to where care providers can review the application and review process operated by the ICB.***

Continence payments are £6 per week.

Please note that there is no link to where this is documented.

- 3. If your ICB currently provides free issues products by your local continence service, please confirm how many continence aids (i.e. pads) are issued per resident per day, and what determines the number of continence aids (i.e. pads) each resident will receive. *Please link to where this is documented for care providers and provide a link to where care providers can review the application and review process operated by the ICB.***

The ICB do not hold this information. Please send your request to Midlands Partnership University NHS Foundation Trust; contact details as follows:

<https://www.mpft.nhs.uk/about-us/freedom-information>

- 4. Please provide the appropriate contact details for continence assessments and funding decisions/applications. *(Please provide a name, title, email address, phone number and address)***

The ICB do not hold this information. Please send your request to Midlands Partnership University NHS Foundation Trust; contact details as follows:

<https://www.mpft.nhs.uk/about-us/freedom-information>

- 5. Please outline your future proposals and timeline for the review of continence care among your ICB.**

Please be advised that we have applied Section 22 of the Freedom of Information Act 2000 against your request as future proposals i.e. Joint Forward Plan and the Integrated Care Strategy will be available on the ICB /ICS website once agreed which we anticipate will be later in the summer.

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance