

Our Ref: PW/KJJ/FOI/0925/1414

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

10th September 2025

Telephone: 0300 123 1461

Sent by email

Dear

FOI/0925/1414

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information under the Freedom of Information Act 2000, received on Tuesday 2nd September 2025. We can now confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website. Please note the ICBs responses in blue.

You have requested:

- 1) Name of ICB – [Staffordshire and Stoke-on-Trent ICB](#)
- 2) For each place in the ICB which has a commissioned provider of PHB support services:
 - a) provide a copy of the service specification [Please see PHB Policy](#)
 - b) what is the contract value? [We don't hold any contracts with PHB support service.](#)
 - c) what are the contract start and end dates? [As above.](#)
 - d) list all groups of patients who access the service eg people eligible for adult continuing care funding AACC – [adults CHC and Children's CHC](#)
- 3) Give details of how PHB support and advice is provided in ICB places where there is no commissioned external provider of PHB support and advice. [Please see PHB Policy](#)
- 4) Give details of any frameworks which are used by patients to choose a PHB support and advice provider. [We do not have a provider framework for PHB.](#)
 - a) Provide service specifications which underpin the activities of the providers on the framework. [No framework in place NA](#)
- 5) How does the ICB provide independent advocacy advice to people who hold a PHB or wish to hold a PHB? [Please see PHB Policy](#)
 - a) Provide any relevant service specifications. [None in place.](#)
- 6) Are there any places in the ICB which do not have access to either a commissioned PHB support service or a framework for people to choose a provider from? [As above.](#)
 - a) If the answer to 5 is yes please give details of how people will get their PHB support and advice and independent advocacy services. [As above.](#)

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an

internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance