

Our Ref: PW/TLR/FOI/0226/1622

9th April 2026

Smithfield One
Leonard Coates Way
Hanley
Stoke-on-Trent
ST1 4FA

Telephone: 0300 123 1461

Sent by email

Dear

FOI/0226/1622

Your request for information under the Freedom of Information Act 2000

Further to your email dated Monday 16th February 2026 for information under the Freedom of Information Act 2000. We can now confirm that Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website. The ICBs response is provided below in [blue](#) text.

You have requested:

I am writing to request the following information under the Freedom of Information Act 2000.

1. How many current care packages are commissioned for children and young people with complex needs (including but not limited to learning disabilities, physical disabilities, autism, and/or complex health needs)?

[There are 53.](#)

2. How many current care packages are commissioned for adults with complex needs (including but not limited to learning disabilities, physical disabilities, autism, and/or complex health needs)?

[We are unable to provide as we are unable to breakdown our patients by the complex care needs previously clarified.](#)

3. How many complex children's care packages have been commissioned within the last 12 months?

[There are 5](#)

4. Of the current care packages in place:

○ **How many are fully staffed and meeting the commissioned hours?**

[We are unable to answer as not reportable.](#)

○ **How many are partially staffed (i.e. not consistently meeting commissioned hours)?**

[We are unable to answer as not reportable](#)

○ **How many are currently failing, at risk of breakdown, or unable to be fully delivered due to workforce shortages?**

We are unable to answer as not reportable

5. What is the average weekly commissioned hours per complex care package?

We are Unable to provide as not all packages are recorded by hour and the complex care provided in clarification is not reportable.

6. How many care packages in the last 12 months have required emergency provider changes or re-tendering due to provider failure?

We are Unable to provide as not all packages are recorded by hour and the complex care provided in clarification is not reportable.

7. Does the ICB/NHS Trust currently operate a preferred provider framework for complex children's care, and if so, how many providers are on this framework?

We have one preferred provider.

If possible, I would appreciate the data broken down by borough/locality.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. The ICO cannot decide unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Yours faithfully

Vasileia Pitarokoili
Head of Governance