



Our Ref: PW/TLR/FOI/0325/1213

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

3<sup>rd</sup> April 2025

Telephone: 0300 123 1461

Sent by email

Dear

**FOI-0325/1213**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for information received via our Complaints colleagues and CHC colleagues. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

- 1. The ICB should ensure the process of redress including financial calculations are transparent and clearly explained to me in detail.***
- 2. The calculations used to reach the amount of £125,000.00 and any associated details including explanations as to how this relates or doesn't relate to the Care Prescription. The ICB should ensure the process used in their financial calculations are transparent and clearly explained to me in detail.***

We understand that formal correspondence on the issues you have raised is in the process of being sent out to you, this will also include the questions raised above.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

**To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; [staffsstokeFOI@staffsstoke.icb.nhs.uk](mailto:staffsstokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Associate Director of Corporate Governance**