



**Staffordshire and
Stoke-on-Trent**
Integrated Care Board

Our Ref: PW/AKB/FOI/12/650

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

2nd January 2024

Telephone: 0300 123 1461

Sent by email

Dear

FOI-12-650

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 8th December 2023. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

Please may I make the following FOI request?

- 1. Are you partnering with any other private or public sector organisations to deliver your Personal Health Budgets (PHBs)? If so, please provide the names of those organisations and a summary of the services they provide?**

Staffordshire and Stoke-on-Trent Integrated Care Board commissions the Midlands and Lancashire Commissioning Support Unit to deliver Personal Health Budgets.

- 2. Who is responsible for the delivery of the PHB targets (e.g. PHB Lead) and what are their contact details (name, email and phone number)?**

Natalie Cotton
Head of Portfolio – Integration

Tel: 0300 123 1461

Email: enquiries@staffsstoke.icb.nhs.uk

3. Who is responsible for the delivery of the Continuing Healthcare programme and what are their contact details (name, email and phone number)?

Claire Underwood
Director of Nursing for All Age Continuing Care

Tel: 0300 123 1461

Email: enquiries@staffsstoke.icb.nhs.uk

4. Who is the Personalised Care or Personalisation Lead/Personalised Care Operations Lead at the ICB and what are their contact details ((name, email and phone number)?

Natalie Cotton
Head of Portfolio – Integration

Tel: 0300 123 1461

Email: enquiries@staffsstoke.icb.nhs.uk

5. Who is the Integrated Care Lead at the ICB and what are their contact details (name, email and phone number)?

Chris Bird
Interim Chief Transformation Officer

Tel: 0300 123 1461

Email: enquiries@staffsstoke.icb.nhs.uk

6. Who is responsible for improving faster hospital discharges at the ICB and what are their contact details (name, email and phone number)?

Hayley Allison
Portfolio Director – Delivery and Improvement

Tel: 0300 123 1461

Email: enquiries@staffsstoke.icb.nhs.uk

7. Who is the Urgent and Emergency Care Lead at the ICB and what are their contact details (name, email and phone number)?

Hayley Allison
Portfolio Director – Delivery and Improvement

Tel: 0300 123 1461

Email: enquiries@staffsstoke.icb.nhs.uk

8. Who is responsible for the digital transformation within the ICB and what are their contact details (name, email and phone number)?

Chris Ibell
Chief Digital and Information Officer

Tel: 0300 123 1461

Email: enquiries@staffsstoke.icb.nhs.uk

9. Who is the current Director of Finance within the ICB and what are their contact details (name, email and phone number)?

Paul Brown
Chief Finance Officer

Tel: 0300 123 1461

Email: enquiries@staffsstoke.icb.nhs.uk

10. How many people in your ICB have been awarded a Continuing Healthcare budget and how many of these have taken up a PHB?

Direct payments / managed accounts.
114, third part = 49. Notional PHB = 126.

11. Excluding wheelchair budgets, how many PHBs have been awarded in the last 12 months and what is the average PHB budget value?

Average £61,48.60

12. What was total annual spend on PHBs for your ICB and how does that spend break down by Direct Payment, 3rd party managed and notional budgets?

PHB Type	2022/2023 PHB Spend
PHB Direct Healthcare Payment	£17,404,066.32
PHB Notional Budget	£15,432,581.51
PHB Third Party Managed Budget	£ 2,726,370.89
Total:	£35,563,018.73

13. What software, if any, is used to manage PHBs and direct payments in your ICB?

No specialist software.

14. What is the total annual cost for this software and what licensing model is used, e.g., X% of budget/per user/fixed cost

No specialist software.

15. When is the contract for the PHB software up for renewal?

No specialist software.

16. If not in use already, are you considering digital automated services to assist with the delivery of services and budget management of your PHBs, personal budgets, direct payments and integrated personal budgets?

No specialist software.

17. Do you use a Direct Payment Support Service (DPSS) to assist direct payment recipients and if so, please provide details of who this is?

Health Your Way – managed accounts and payroll service.

The Rowan Organisation – managed accounts and payroll service.

18. Is the DPSS a contracted service and if so when does that contract expire?

No contract – patient preference.

19. What is the annual cost of the DPSS?

Health Your Way - £360 per annum per service user (managed account) payroll is £7.80 x 13 months per PA package.

The Rowan Organisation – up to £576 per annum service user (managed account) payroll £7.80 per payslip x 13 months per PA per package.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance