



Our Ref: PW/AKB/FOI/0524/835

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

24th May 2024

Telephone: 0300 123 1461

Sent by email

Dear

FOI-0524-835

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 13th May 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

I am writing with a Freedom of Information request regarding the provision and delivery of audiology services within your organisation.

- 1. To better understand how your trust deals with audiology services, please clarify whether your ICB provides these services:**
 - a) In-house (i.e. delivered in your NHS Acute / Community Trusts or provided by another NHS organisation)**
 - b) Outsourced (i.e. delivered by an independent provider in their care setting)**
 - c) Insourced (i.e. delivered by an independent provider in your care setting)**

Additionally, please provide the following data for your ICB and for each financial year 2018/19, 2019/20, 2020/21, 2021/22, 2022/23, and 2023/24:

Hearing assessments

- 2. How many patients had a hearing assessment within the following settings and what was the total spending in £ on treating these patients (where possible please could you give the data per independent provider contracted):**
 - a) In-house**
 - b) Outsourced**
 - c) Insourced**

Hearing aid fittings

3. How many patients had a hearing aid fitting assessment within the following settings and what was the total spending in £ on treating these patients (where possible please could you give the data per independent provider contracted):
- In-house
 - Outsourced
 - Insourced

Hearing aid aftercare

4. How many patients had hearing aid aftercare performed within the following settings and what was the total spending in £ on treating these patients (where possible please could you give the data per independent provider contracted):
- In-house
 - Outsourced
 - Insourced

Hearing aid devices

5. How many hearing aid devices were delivered to patients within the following settings and what was the total spend £ on hearing aid devices for these patients in (where possible please could you give the data per independent provider contracted):
- In-house
 - Outsourced
 - Insourced

Other

6. Could you please provide a copy of the service specification given to all bidders for when the contract for hearing aid services was last advertised?

If any of the specific splits are not available, please provide total figures for the system and specify which main splits are recorded by your ICB (in-house / independent sector).

Please find attached completed spreadsheets together with supporting documentation as requested.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance