



**Staffordshire and
Stoke-on-Trent**
Integrated Care Board

Our Ref: PW/TLR/FOI/0126/1587

9th February 2026

Smithfield One
Leonard Coates Way
Hanley
Stoke-on-Trent
ST1 4FA

Telephone: 0300 123 1461

Sent by email

Dear Sir/Madam

FOI/0126/1587

Your request for information under the Freedom of Information Act 2000

Further to your email dated Thursday 15th January 2026 for information under the Freedom of Information Act 2000. We can now confirm that Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website. The ICBs response is provided below in **blue** text.

You have requested:

This is a Freedom of Information request in relation to commissioned NHS Adult Audiology services.

Please could you respond to the 3x questions below?

1. In which localities / places do you currently commission an NHS Adult audiology service within your ICB geography?

Staffordshire and Stoke-on-Trent (SSOT) ICB commission NHS adult audiology across the whole of our geographical areas.

2. For each locality / place, please could you confirm:

A) The name of each audiology provider

- North Staffordshire: Scrivens, Specsavers
- Stoke-on-Trent: Scrivens, Specsavers
- Cannock Chase: Outside Clinic, Latus Group, Scrivens, Specsavers
- Stafford and Surrounds: Outside Clinic, Latus Group, Scrivens, Specsavers
- South-East Staffordshire and Seisdon Peninsula: Outside Clinic, Latus Group, Scrivens, Specsavers
- East Staffordshire: Outside Clinic, Latus Group, Scrivens, Specsavers

Chair: Ian Green OBE

Chief Executive Officer: Simon Whitehouse

• ***B) The locations where they deliver this service***

Alsager,
Ashby De La Zouch,
Biddulph,
Brewood,
Burslem,
Burton-upon-Trent,
Cannock,
Cheadle,
Chellaston,
Codsall,
Congleton,
Crewe,
Hanley,
Kingswinford,
Leek,
Lichfield,
Longton,
Macclesfield,
Newcastle-Under-Lyme,
Norton Canes,
Penkridge,
Rugeley,
Stafford,
Stourbridge,
Swadlincote,
Tamworth,
Tunstall,
Uttoxeter,
Walsall,
Wolstanton,
Wolverhampton.

3. Based on billing data for the last 3 months, please could you confirm the percentage share of the overall service volume for each audiology provider?

Outside Clinic: 0.85%

Latus Group: 8.64%

Scrivens: 15.90%

Specsavers: 74.60%

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Yours faithfully

Paul Winter
Associate Director of Corporate Governance