

Our Ref: PW/AKB/FOI-09-528

25th September 2023

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Sent by email

Telephone: 0300 123 1461

Dear

FOI-09-528

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 8th September 2023. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

I am writing to make a request under the Freedom of Information Act 2000. Specifically, I would like to request information regarding your Assisted Discharge and Support at Home Services.

For clarity, we are referring to those services where a third-party provider offer support, transport and settling services to patients to ensure an efficient, safe discharge which reduces the incidence of delayed or failed discharges. Support at Home services are those where a third party provides a set period of support to patients recently discharged from hospital to increase independence and reduce the incidence of readmission.

- 1. Please advise who provides your Assisted Discharge and Support at Home services (Name of Provider)?**
- 2. What is the annual value of the contract?**
- 3. What is the duration of the contract?**
- 4. What are the start and end dates of the contract (plus any potential extension periods)?**
- 5. What are the individual performance measures and KPIs on the contract? How is your provider performing against each performance measure and KPI? (%)**

6. Who is the person responsible for managing your Assisted Discharge and Support at Home services?

- **Name**
- **Title**
- **Email address**
- **Contact number**

The ICB currently do not procure any services of this nature.

Services are commissioned through the Local Authorities and / or Midlands Partnership University NHS Foundation Trust through the Better Care Funding. The contacts would be:

Staffordshire County Council

Rosanne Cororan

Email: rosanne.cororan@staffordshire.gov.uk

Andrew Jepps

andrew.jepps@staffordshire.gov.uk

Stoke-on-Trent City Council

Richard Skellern

richard.skellern@stoke.gov.uk

Midlands Partnership University NHS Foundation Trust

Jennie Collier

jennie.collier@mpft.nhs.uk

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance