

Our Ref: PW/AKB/FOI/11/630

6<sup>th</sup> December 2023

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Telephone: 0300 123 1461

Sent by email

Dear

## FOI-11-630

## Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 25<sup>th</sup> November 2023. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

I am making a request for information under the FOI act, related to a discharge hub/ transfer of care hub:

1. Are such hubs currently operated within your ICB?

No, but they are operational within the ICS. This is not an ICB function.

2. If so, which organisations have the contract to run them?

The IDH is run through a collaborative under a Memorandum of Understanding with existing providers including those listed below:

University Hospitals of North Midlands NHS Trust Midlands Partnership University NHS Foundation Trust North Staffordshire Combined Healthcare NHS Trust City of Stoke-on-Trent Local Authority Staffordshire Local Authority

Midlands Partnership University NHS Foundation Trust is the host provider and hosting the Integrated Discharge Hub Director which is funded by all system partners.

3. If the answer to (1a) is 'yes', what software system is used to manage the flow of patients through the hub?

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## The ICB does not hold this information.

4. If such a hub does not exist, or no software system is used, are there plans to set one up and/ or procure such a software system? Please provide the planned dates for each activity.

Not applicable.

5. If a hub is already in use, where is it physically located and which NHS organisation(s) staff it?

Royal Stoke University Hospital

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

## To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at <a href="mailto:StaffsStokeFOI@staffsstoke.icb.nhs.uk">StaffsStokeFOI@staffsstoke.icb.nhs.uk</a> or by post to the address at the top of this letter

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
<u>Associate Director of Corporate Governance</u>

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