

Our Ref: AKB/PW/FOI-09-125

30th September 2022

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Dear

Telephone: 0300 123 1461

FOI-09-125

Your request for information under the Freedom of Information Act 2000

Thank you for your request dated the 27th September 2022. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board does hold the information that you have requested. Please see our responses in blue below attached:

Please could you advise the service provider(s) that your Integrated Care Board uses for the following services:

**NHS 111 Services
Clinical Assessment Services
GP Out of Hours Services**

Please be advised that all three services detailed above are provided by Vocare Limited for the Staffordshire and Stoke-on-Trent Integrated Care Board.

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Deputy Director of Corporate Governance,
Compliance & Data Protection/Data Protection